

Customer's Own Material

Customer supplied materials must be shipped prepaid to Stance Healthcare Inc. and must be accompanied by a CUSMA Certificate of Origin (formerly known as NAFTA) and a commercial invoice as requested by Canada customs. Commercial invoice must clearly indicate the description of the fabric, including the makeup or content, the selling price, and the country of origin. Please contact our customer service at 877-395-2623 should you have any questions related to Canada Customs requirements.

COM orders are not scheduled into production until the COM tracking is received. The lead time starts once the COM has been received. This ensures the most accurate order ship date.

COM material must be clearly identified with the following information:

- Fabric name and color
- Customer name
- Purchase order number

Stance Healthcare Inc. reserves the right to refuse to use any COM materials that we feel will compromise the integrity of our products.

All COM's are cut "up the roll" unless otherwise specified by the customer. Stance Healthcare will not be responsible for incorrect application of COM materials, unless we have been provided with application instructions by the customer.

